

2020 Consumer Confidence Report

Water System Information

Water System Name: City of Shasta Lake

Report Date: March 8, 2021

Type of Water Source(s) in Use: Surface Water

Name and General Location of Source(s): Lake Shasta

Drinking Water Source Assessment Information: A *source water assessment* was conducted for the City of Shasta Lake's Raw Water Intake in January 2003. The source is considered vulnerable to the following activities not associated with any detected contaminants: Automobile gas stations, chemical/petroleum, processing/storage, and concentrated animal facilities as defined in federal regulations. A copy of the *assessment* may be viewed at the City of Shasta Lake, 4477 Main St.

Time and Place of Regularly Scheduled Board Meetings for Public Participation: 6:00 pm, 1st and 3rd Tuesday of each month. Shasta Lake Council Chambers, 4488 Red Bluff St.

For More Information, Contact: Tony Thomasy, 530-275-7488

About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2020 and may include earlier monitoring data.

Importance of This Report Statement in Five Non-English Languages (Spanish, Mandarin, Tagalog, Vietnamese, and Hmong)

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse City of Shasta Lake a 4477 Main St. 530-275-7400 para asistirlo en español.

Language in Mandarin: 这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 City of Shasta Lake 以获得中文的帮助: 4477 Main St. 530-275-7400.

Language in Tagalog: Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa City of Shasta Lake 4477 Main St. o tumawag sa 530-275-7400 para matulungan sa wikang Tagalog.

Language in Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ City of Shasta Lake tại 4477 Main St. 530-275-7400 để được hỗ trợ giúp bằng tiếng Việt.

Language in Hmong: Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau City of Shasta Lake ntawm 4477 Main St. 530-275-7400 rau kev pab hauv lus Askiv.

Terms used in this Report

Term	Definition
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Primary Drinking Water Standards (PDWS)	MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
Public Health Goal (PHG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
Regulatory Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Secondary Drinking Water Standards (SDWS)	MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.
Treatment Technique (TT)	A required process intended to reduce the level of a contaminant in drinking water.
Variations and Exemptions	Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.
ND	Not detectable at testing limit.
ppm	parts per million or milligrams per liter (mg/L)
ppb	parts per billion or micrograms per liter (µg/L)
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picogram per liter (pg/L)
pCi/L	picocuries per liter (a measure of radiation)

Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

About Your Drinking Water Quality

Drinking Water Contaminants Detected

Tables 1 through 7 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Table 1. Sampling Results Showing the Detection of Coliform Bacteria

Complete if bacteria are detected.

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria (State Total Coliform Rule)	(In a month) 0	0	1 positive monthly sample ^(a)	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i> (State Total Coliform Rule)	(In the year) 0	0	A routine sample and a repeat sample are total coliform positive, and one of these is also fecal coliform or <i>E. coli</i> positive	None	Human and animal fecal waste
<i>E. coli</i> (Federal Revised Total Coliform Rule)	(In the year) 0	0	(b)	0	Human and animal fecal waste

(a) Two or more positive monthly samples is a violation of the MCL

(b) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

Table 2. Sampling Results Showing the Detection of Lead and Copper

Complete if lead or copper is detected in the last sample set.

Lead and Copper	Sample Date	No. of Samples Collected	90 th Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	No. of Schools Requesting Lead Sampling	Typical Source of Contaminant
Lead (ppb)	2019	30	ND	0	15	0.2	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	2019	30	.08	0	1.3	0.3	N/A	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Table 3. Sampling Results for Sodium and Hardness

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	2012	6.92	N/A	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	2012	50	N/A	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

Table 4. Detection of Contaminants with a Primary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Aluminum (ppb)	2012	73	N/A	1000	600	Erosion of natural deposits; residue from some surface water treatment processes
Flouride (ppm)	2012	0.1	N/A	4.0	4.0	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Chlorine (ppm)	2020	2.04	0.1 to 2.5 average	4.0	4.0	Disinfection added to drinking water by regulation
Total Trihalomethanes (ppb) (Distribution System)	Quarterly 2020	28.9 average	20.7 to 40.8	80	N/A	By-product of drinking water disinfection

Total of Five Haloacetic Acids-HAA5 (ppb) (Distribution System)	Quarterly 2020	14.3 average	3.28 to 24.3	60	N/A	By-product of drinking water disinfection
Total Chromium (ppb)	2015	0.32 average	0.23 to 0.36	50	100	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits

Table 5. Detection of Contaminants with a Secondary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Aluminum (ppb)	2012	73	N/A	200	-	Erosion of natural deposits; residue from some surface water treatment processes
Chloride (ppb)	2012	2.1	N/A	500	N/A	Runoff/leaching from natural deposits; seawater influence
Sulfate (ppm)	2012	3.5	N/A	500	N/A	Runoff/leaching from natural deposits; seawater influence
Specific Conductance (uS/cm)	2012	120	N/A	1600	N/A	Runoff/leaching from natural deposits; seawater influence
Total Dissolved Solids (ppm)	2012	81	N/A	1000	N/A	Runoff/leaching from natural deposits
Turbidity (NTU) (before treatment)	2012	1.8	N/A	5	N/A	Soil runoff
Manganese, Total (ppb)	2019	0.52	N/A	50	N/A	Leaching from natural deposits

Table 6. Detection of Unregulated Contaminants

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notificati on Level	Health Effects Language
Hexavalent Chromium (ppb)	2015	0.31 average	0.24 to 0.37	none	<p>Typical Source of Contaminant: Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities; erosion of natural deposits.</p> <p>Health Effects Language: Some people who drink water containing hexavalent chromium in excess of the 10 ppb over many years may have an increased risk of getting cancer. The PHG is 0.02 ppb. There is currently no MCL for hexavalent chromium. The previous California MCL of 10 ppb was withdrawn on September 11, 2017.</p>
Strontium (ppb)	2015	57 average	55.7 to 59.3	None	<p>Typical Source of Contaminant: Natural and common occurring element. Strontium mainly enters water through leaching of limestone. It can also be released to the environment as a by-product of mining operations and via air deposition from coal burning and phosphate fertilizers.</p> <p>Health Effects Language: Exposure to low levels of stable strontium has not been shown to affect adult health. Exposure to high levels of stable strontium can result in impaired bone growth in children. EPA has set a limit of 4,000 ppb strontium in drinking water. source: Agency for Toxic Substances and Disease Registry https://www.atsdr.cdc.gov/toxfaqs/TF.asp?id=655&tid=120</p>
Total Organic Carbon (ppm)	2019	1.8	N/A	None	<p>Typical Source of Contaminant: Various natural and manmade sources</p> <p>Health Effects Language: Total organic carbon has no health effects. However, total organic carbon provides a medium for the formation of disinfection byproducts. These byproducts include trihalomethanes and haloacetic acids. Drinking water containing these byproducts in excess of the MCL (see table 4) may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of cancer.</p>
Bromide (ppb)	2019	8.1	N/A	None	<p>Typical Source of Contaminant: Naturally occurring. Can also be released to the environment by certain coal-fired power plants.</p> <p>Health Effects Language: Like total organic carbon, bromide provides a medium for the formation of disinfection by-products, specifically trihalomethanes (see health effects language for total organic carbon, above)</p>

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA’s Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. [Enter Water System’s Name] is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [Optional: If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2016. All water systems are required to comply with the state Total Coliform Rule. Effective April 1, 2016, all water systems are also required to comply with the federal Revised Total Coliform Rule. The new federal rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and E. coli bacteria). The U.S. EPA anticipates greater public health protection as the new rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system.

For Systems Providing Surface Water as a Source of Drinking Water

Table 7. Sampling Results Showing Treatment of Surface Water Sources

Treatment Technique ^(a) (Type of approved filtration technology used)	Contact Clarification/Filtration
Turbidity Performance Standards ^(b) (that must be met through the water treatment process)	Turbidity of the filtered water must: 1 – Be less than or equal to <u>0.2</u> NTU in 95% of measurements in a month. 2 – Not exceed <u>1.0</u> NTU for more than eight consecutive hours. 3 – Not exceed <u>5.0</u> NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	100%
Highest single turbidity measurement during the year	0.78 NTU
Number of violations of any surface water treatment requirements	0

(a) A required process intended to reduce the level of a contaminant in drinking water.

(b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

Violation Summary Information

The City did not violate any primary or secondary drinking water standard, monitoring requirement, or reporting requirement during 2020. In addition, the City’s surface water treatment plant did not violate any performance standards during 2020.